

**SUNSET RANCH**  
GOLF & COUNTRY CLUB

**MEMBER  
HANDBOOK**

Established 1988



2024 Golf  
Season

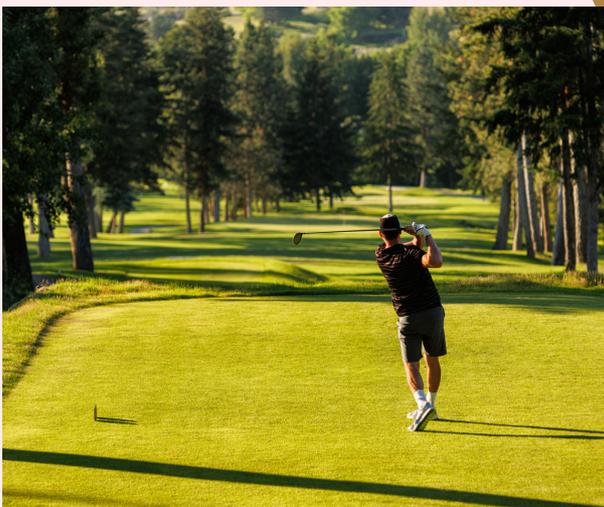
# WELCOME MESSAGE

On behalf of all the staff, we would like to welcome you to the Sunset Ranch Golf Club. Established in 1988, Sunset Ranch is an incredible 18-hole facility, restaurant, lounge, and pro-shop. With approx. 300 full play members and 700 players card members, you will feel right at home with an incredible membership base. Included in your membership is access to several different leagues which are reserved for full play members only, member-only events, and several discounts on goods and services at Sunset Ranch.

Our entire staff is dedicated to your enhancing your experience at Sunset Ranch. Please let us know how we can make the most of your membership. In this booklet, you will learn some information on booking tee times, who's who in our management team and some of the rules and regulations we have in place.

Should you have any questions or concerns please do not hesitate to contact me directly at 250-765-7700 or [jeff@sunsetranchbc.com](mailto:jeff@sunsetranchbc.com)

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*Jeff Richard*

# ABOUT SUNSET RANCH



**300 Members**

**65 Staff**

**143 Acres**

**Since  
1988**



**Until  
Now**

## Our Management Team

Jeff Richard, General Manager [Jeff@sunsetranchbc.com](mailto:Jeff@sunsetranchbc.com)

CGSA Superintendent, Greg Austin [greg@sunsetranchbc.com](mailto:greg@sunsetranchbc.com)

Derek Schade, PGA of Canada Head Professional [hp@sunsetranchbc.com](mailto:hp@sunsetranchbc.com)

Drayton Martin, League & Event Manager, [drayton@sunsetranchbc.com](mailto:drayton@sunsetranchbc.com)

F&B Manager, Paula Bjornson [paula@sunsetranchbc.com](mailto:paula@sunsetranchbc.com)

Events Manager, Kaitlyn Campbell [kaitlyn@sunsetranchbc.com](mailto:kaitlyn@sunsetranchbc.com)

# LETS TALK GOLF

All account information can be found at [www.chronogolf.com](http://www.chronogolf.com) and logging in with the email address used on your membership application. If you need assistance please let our golf shop know. Once you have logged into your Chronogolf account you will be able to:

- Book Tee Times (Members Get 8 Days in Advance starting at 8:00am online or 9:00am over the phone- 1 hour advantage for using the app)
- See upcoming Tee Times
- See Proshop and Restaurant Account
- See Credit Book Status (Digital Proshop Winnings from Leagues)
- Change, Cancel and Modify Tee Times
- Make Payments to your account



Look for this APP for your  
phone / tablet



# YOUR ACCOUNTS

All Sunset Ranch Members are given charging privilege's for the Proshop, Restaurant, Beverage Cart and Concession. Account Statements will be emailed or delivered in your Chronogolf App on the 1st of every month. Payments must be completed by you prior to the 15th of each month. We do not charge your card automatically and it will be the responsibility of each member to make the payment. After 30 days in arrears Sunset Ranch will charge your credit card on your membership application. If no card is available you will have the opportunity to make the payment in the Proshop or Restaurant before charging and/or golf privileges' are suspended. We appreciate you keeping your account up to date and allowing our staff to focus on creating a great golf experience at Sunset Ranch



When charging to your Accounts, our new system recognizes by name and not account number. PLEASE CLEARLY PRINT your name on each charge slip to ensure accuracy to your account charges

# SOME RULES

01

## Outside Alcohol

The entire Sunset Ranch Property is licensed for liquor sales including the golf course. Bring outside alcohol can jeopardize our license and we can face fines from \$5,000-\$10,000. We kindly ask all members to leave any alcohol at home and support your golf club. If we see it, we will kindly place it on hold for pick up after your round. Failure to comply a second time will result in revoked membership privileges'.

02

## Power Carts

All members renting Sunset Ranch Power Carts are required to return it in the same condition it was sent out. Any damage outside normal wear and tear will result in charges for replacement parts plus labour.

03

## Comments or Complaints

If we / or a staff member failed to meet your expectations or service, please make your comments available to our General Manager in person or via email. Public reprimand of an employee is not acceptable at Sunset Ranch Golf and Country Club.

05



# LEAGUE PLAY

Sunset Ranch has 5 great leagues each week  
starting the Week April 30th  
Questions: [drayton@sunsetranchbc.com](mailto:drayton@sunsetranchbc.com)

## Tuesday Ladies Day

All Day 10am to 6pm - See Pro-shop for Details

## Wednesday Mens Day

All Day 6:30am to 6pm - See Proshop for Details

## Thursday Ladies Day

Details Here:

<https://www.sunsetranchladiesclub.com/leagues/thursmorn/>

Limited to 32 Players Weekly

## Thursday Senior Mens Day

<https://www.golfgenius.com/pages/9323814695116773691>

Limited to 32 Players Weekly

## Saturday Breakfast Club

<https://www.golfgenius.com/pages/9324236092678904162>

Limited to 32 Players Weekly

# THANK YOU!

## Get Connected With Us

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-  250-765-7700
-  [www.sunsetranchbc.com](http://www.sunsetranchbc.com)
-  [admin@sunsetranchbc.com](mailto:admin@sunsetranchbc.com)
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